

**Do to a recent update from Microsoft Office many Windows users are unable to open Excel files. This problem has affected a number of Office users around the world, not just GotSoccer Clients.**

**The steps to resolve this issue are below:**

1. Open Excel, then open to the File menu, then select Options near the bottom
2. From the Options box, find the Trust Center near the bottom of the left-hand menu. Click the Trust Center Settings... button.
3. In the Trust Center, switch to the Protected View menu item on the left-hand menu Un-check the first item labeled "Enable Protected View for files originating from the Internet"
4. Click OK to confirm. Close all Excel windows completely.

Next time opening the file should work normally: first it displays the question regarding the file format, and clicking Yes will open the file.

